

Mark Mathenge Wamwangi

Senior Systems & Program Delivery Lead

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PROFILE

Senior delivery leader with 8+ years shipping and steadying enterprise platforms across telco media, payments, travel, commerce, and data. Owns multi-workstream programs while staying hands-on with architecture, APIs, cloud, and data. Proven at scale: Safaricom Baze VOD, 100k+ DAU media, ~90% downtime reduction, eight-month data lake delivery.

SELECTED OUTCOMES

- Safaricom Baze — systems & platform delivery (via Big Bold Red)
- ~90% downtime reduction on high-traffic media platform
- 100,000+ DAU VOD platform (Royal Media Services)
- Avocarp — eight-month data lake / data platform delivery
- Citizen Duka — enterprise commerce; payments, SMS, USSD
- VFAW — remote systems support (Paris-based NGO)

EXPERIENCE

Safaricom Baze (Big Bold Red) · Recent

Systems & Platform Delivery

Baze VOD inside telco ecosystem.

Avocarp · ~8 months

Data Lake / Platform Delivery Lead

Data platform end-to-end delivery.

Viusasa · Oct 2023 – Nov 2024

Senior Systems & Program Delivery Lead

~90% downtime cut; release predictability.

Citizen Duka / RMS · Aug – Nov 2024

Program Delivery

Commerce CMS; payments, SMS, USSD.

ViuTravel · Mar – Oct 2023

Platform & Systems Delivery Lead

Travel aggregation; APIs; cloud migration.

Royal Media Services · Mar 2021 – Mar 2022

Software Engineer

VOD 100k+ DAU; billing, analytics, DRM.

EDUCATION

BSc Information Technology — JKUAT

English (fluent), Swahili (native)